

**We're moving to a new depot in Toowoomba !  
Our phone numbers will stay the same. But watch  
this space for a new fax no.**

### ***New Toowoomba Depot***

In exciting news, we are moving to our new bigger depot in North Toowoomba. From this new site, we will continue to expand our services to you. We are now able to offer cold & dry storage with forklift facilities, as well as a meeting room.



**Changes** – Moving from our current premises means that we won't be able to process late bookings until the following day. It is important that your bookings be sent to us by 2pm the day prior to pick up. You can still send your bookings by email or fax, 24 hours a day however our depot office will be manned from 7am – 5pm weekdays.

### ***The early bird gets the worm!***

During April and May we asked you to start getting into the habit of sending through those orders by 2pm. Congratulations to Kerry Nayler and the team at Australian Bakels. Kerry emails through their booking sheets at lunch time every day. For this consistency, they have received a basket of gourmet goodies from Toowoomba Deli for the team to share as a thank you reward from us.



### ***Reminder Notes***

Bookings can be faxed or emailed to [bookings@kwikncool.com.au](mailto:bookings@kwikncool.com.au)



Remittance advices or accounts queries to [accounts@kwikncool.com.au](mailto:accounts@kwikncool.com.au)

### ***Kool Rewards***

Our Kool Rewards for prompt payment this round goes to Manassen Foods. Rob and the team will receive a package from Country Range Organic eggs, our previous winners. Manassen Foods have been customers for 8 years and previously paid their account every month, without fail. They have moved our invoices from their monthly cycle to a weekly cycle. For this we say **THANK YOU!** To learn more about the Australian owned Manassen Food story, visit their web site at [www.manassen.com.au](http://www.manassen.com.au)



**MANASSEN FOODS**

### ***Accounts update***

Over the past few months we have been contacting our customers with overdue balances. We would like to say thank you to our champion customers who always pay their weekly accounts and congratulations to those who have bought their accounts up to date – keep up the great work !.

### ***Meet the Team - Richard Maher***



Richard has been part of the Brisbane based team for nearly 2 years.

*Favourite meal? spare ribs and taters, or anything without vegetables*

Time outside work is spent .... *Riding and restoring the BMW Motorcycle fleet (4 at last count) Harley is for sale this weekend if you are interested.*



If you had to change your name, what would you make it? *(I'm not Trevor) or Harrison (Indiana Jones)*

If you were given 1 million \$\$ how would you spend it?? *Answer#1. Give it to Maree to manage. Answer#2. Retire to Maleny and buy a big shed to put more motorcycles in.*

**Hint.... You can download a copy of our [booking sheet](#) from the web site.**