

This edition of Kool News is dedicated to the memory of our team member Garrick Petroff, who passed away suddenly on July 10th.



Garrick joined the KNK team just about a year ago as one of our Brisbane based drivers. He quickly developed a great rapport with his regular customers. Garrick had a gentle nature and an amazing sense of humour. He went the extra mile to ensure our customers received only the best. He will be greatly missed.

New Toowoomba Depot

The boxes are now all unpacked and we are settled into our new head office and depot in Toowoomba.



If you are in Toowoomba and need a place to hold a meeting, give us a call, our board room would make the perfect location.

We can now also offer limited dry and cold storage. If you think this may be something that could solve some of your logistics problems, give Trevor a call to discuss what we can do together.

Our new office has a new fax number. All faxes should now be sent to **07 4638 8765**. The old number will soon be disconnected completely so please update your records.

Reminder Notes

Bookings should be faxed to **07 4638 8765** or emailed to bookings@kwikncool.com.au by 2pm the day prior to pick up



Accounts update

Last week we sent a letter/email to all of our clients outlining a price re-structure. The new structure should be easier to understand with prices including GST. We have also removed the fuel levy.



If you are currently receiving your invoices via snail mail and would like to receive them quickly via email, please send an email to accounts@kwikncool.com.au. We are also now scanning POD documents and will can email them rather than overloading the mail box with bulky envelopes.



Meet the Team - Mandy

Our Toowoomba clients will recognise the Mandy's beaming smile. She also does the bi-weekly run to Millmerran & Pittsworth.



Q. Do you sing along to the car radio? *Yes, loudly!*

Q. What is it that occupies your time away from work ?? *My son & my animals, horses (thoroughbreds!), cats, dogs and the duck that sinks!!!*

Q. Recommend a book and a movie for a rainy day.... *Anything Stephen King & lets watch Edward Scissorhands*

Who do you know??

The word is out about our commitment to providing quality service. More and more businesses are asking for our personalised and specialised services. This means our business is growing. This combined with the sad loss of Garrick, means we are on the lookout for another team member. *If you know of someone who would fit into the KNK team, get them to fax or email their details with an outline of their experience to us.*

Hint.... You can download a copy of our [booking sheet](#) from the web site.